

IC23 Cancellation Policy

In-person attendees

To change ticketing from in-person to online

At any time if an attendee needs to change ticketing from in-person to online, IYNAUS will process a full refund for the difference.

In-person participants requesting complete cancellation of attendance

- October 1st to December 31st, 2022 - full refund minus \$18 admin/credit card processing fee
- January 1st to April 1st – 75% refund minus \$18 admin/credit card processing fee
- April 1st to May 10th – Attendees can receive a refund of the difference between in-person and online attendance with no fees
- No cancellation after May 10th
- All hotel room reservations must be canceled separately through Town & Country Resort

Online attendees

- Online-only registration may be canceled up to May 10th for a full refund minus \$18 admin/credit card processing fee (not available for in-person transfers)
- Online registered participants who decide to change ticketing to in-person attendance must cancel their online ticket purchase and sign-up for in-person, subject to availability

If our presenter Abhijata Iyengar cannot attend due to unforeseen circumstances:

- IYNAUS will proceed with the convention, led by an alternative US-based presenter(s)
- All further ticket prices will be reduced by 20%
- A partial refund of 20% will be issued for all ticket types up to May 1st, 2023
- Cancellation policies above will still apply

IC23 Cancellation policy for Sponsors, Vendors and Advertisers

NO cancellations or refunds. In the event our Presenter cannot attend, we propose to drive attendance with a Senior backup presenter with partial refund for both online and in-person attendees.